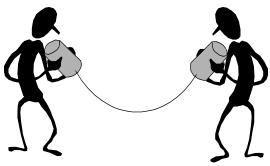


## Staying in touch with you

Welcome to our first Assisted Living monthly newsletter! This is in response to feedback from residents and family members who participated in Focus Groups in 2008. While the overall results were very



positive, communication was one area that everyone felt needed improvement. You indicated that you would like more information on - what's going on, who's who, who to call for what, and for some, how can I volunteer.

In addition to the newsletter, we have also updated our website to include:

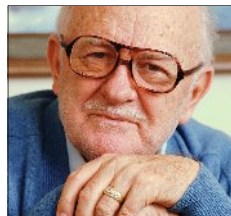
- Weekly menus so you know what we are serving.
- Monthly activity calendars so you know what is being offered.
- Names and pictures of the Administrative staff and who to call for what.
- Frequently Asked Questions for those common issues everyone faces.

Take a look and let us know what you think. If there are other things you would like to see, please feel free to contact us. We will also be posting a monthly update on the website to let you know what's new, what's changed and what's coming in the future.

## Person Center Care

AL staff attended a 2 day course in January entitled Person Centered Care. Many of our residents have some degree of dementia or have been diagnosed with Alzheimer's. The science and knowledge of this condition is continually expanding so we are focusing resources on the training and continuing education of our staff to better enable them to meet the needs of our residents.

We are excited about this initiative as it was developed by our staff and is being led by our Clinical Director, Pat Hoogervorst, RN, who has a real passion for the care of individuals with dementia and Alzheimer's.



## Wii is here!

You may have already heard about or been visiting when some of the residents have been playing our new game program: Nintendo Wii. This is a virtual game system that allows the player to feel like they are actually doing the "activity". The games we have available so far involve bowling, Wii Sports, Wii Play and Chicken Shoot. Purchase of this game program was made possible through our



Holiday Prelude event. It has been a real hit! If you have suggestions for other games, please contact Bill - 727-5544 Ext 1060.

## Neenah Water Quality

There have been some questions and concerns regarding the water quality at Valley VNA ever since the Neenah Public Works Department sent out the notice. We have been in contact with officials and they have assured us that the quality of water we have meets the standards. Each year we are issued a water quality report from the City and it is posted on the bulletin board. If you have any questions, please contact Theresa - 727-5544 Ext 1029.

## Garden Club

It may be hard to imagine this time of year, but spring will come! We have a wonderful inner courtyard garden for our Assisted Living residents that has been absolutely beautiful in the past years. We could use some help though as staff roles have changed and people have relocated. If you love to garden, we would love to have you join our Garden Club. If interested, please call Marian at 727-5544.

